

Sir:

PATENT Customer No. 22,852 Attorney Docket No. 07937.0002-07

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
John KEANE et al.) Group Art Unit: 2182
Application No.: 09/832,346) Examiner: Fleming, Fritz M.
Filed: April 11, 2001)
For: METHODS AND SYSTEMS FOR ENABLING COMMUNICATION BETWEEN A PROCESSOR AND A NETWORK OPERATIONS CENTER)) Confirmation No. 8618))
Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450	

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicants bring to the attention of the Examiner the documents on the attached listing. Applicants submit this Information Disclosure Statement (IDS) concurrently with a Request for Continued Examination (RCE) under Rule 1.114 for the above-identified application. This IDS supplements the IDSs filed on December 16, 2002, June 17, 2002, and December 29, 2001.

Copies of the listed foreign and non-patent literature documents are attached. A copy of a European Search Report citing three of the listed documents is also attached.

Applicants respectfully request that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

In addition, Applicants bring to the attention of the Examiner the following related applications: Application Nos. 09/814,178, filed March 22, 2001; 09/832,339, filed April 11, 2001; 09/832,363, filed April 11, 2001; 09/832,362, filed April 11, 2001; 09/832,341, filed April 11, 2001; 09/832,345, filed April 11, 2001; 10/345,145, filed January 16, 2003; 09/832,353, filed April 11, 2001 (now issued Patent No. 6,631,416, issued October 7, 2003); and 10/078,366, filed February 21, 2002. The U.S. published applications or issued patents corresponding to these applications are cited on the attached listing for the Examiner's consideration.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claims in the application and Applicants determine that the cited documents do not constitute "prior art" under United States law, Applicants reserve the right to present to the U.S. Patent and Trademark Office the relevant facts and law regarding the appropriate status of such documents.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.

Dated: June 7, 2005

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Reg. No. 53,056

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IDS Form PTO/SB/08: Substitute for form 14 SA/PTO 0 7 2005			0 7 2005	Complete if Known		
		MUL A	U LUW LI	Application Number	09/832,346	
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INFORMATION DISCLOSURE STATEMENT BY APPENSANT			NIT. at S	First Named Inventor	John KEANE	
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	(Use as many sheets	as necessary)		Examiner Name	Fleming, Fritz M.	
Sheet	1	of	2	Attorney Docket Number	07937.0002-07000	

	U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS						
Examiner Initials	Cite No.	Document Number Number-Kind Code (if known)	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear		
		US-2001/0014097 A1	8/16/2001	Beck et al.			
		US-2001/0032273	10/18/2001	Cheng, Doreen Yining			
		US-2002/0026503 A1	2/28/2002	Bendinelli et al.			
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Examiner	Date	
Signature	Considered	

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IDS Form PTO/SB/08: Substitute for form 144PA/PTO			104	Ce	omplete if Known
		HUL S	0 7 2005 L	Application Number	09/832,346
INFO	DRMATION D			Filing Date	April 11, 2001
STATEMENT BY APPLICANT (Use as many sheets as necessary)			NT 49	First Named Inventor	John KEANE
317	ILIMENT DI	ALL DO	ADEMARI	Art Unit	2182
	(Use as many sheets	as necessary)		Examiner Name	Fleming, Fritz M.
Sheet	2	of	2	Attorney Docket Number	07937.0002-07000

	U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner	Cite	Document Number	Issue or	Name of Patentee or	Pages, Columns, Lines, Where	
Initials	No.	Number-Kind Code (if known)	Publication Date MM-DD-YYYY	Applicant of Cited Document	Relevant Passages or Relevant Figures Appear	
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		US-6,615,357 B1	9/2/2003	Boden et al.		
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		EP 0 838 930 A2	4/29/1998	Kenneth F. Alden et al.			
		WO 01/80487 A2	10/25/2001	Mark Tuomenoksa et al.			
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	NON PATENT LITERATURE DOCUMENTS				
Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation		
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